WHAT TO EXPECT WITH YOUR NEW LOAD CONTROL PROGRAM



Q: What can I expect from the Irrigation Load Control Program?

A: Throughout the load control season, May 1 through September 30, grid operators at Tri-State will notify participants of control events to temporarily reduce irrigation load using installed irrigation control equipment. These events are limited and occur when reducing electric demand provides value to the entire Tri-State grid.

Q: What are the program specifics?

A: Event frequency and duration remain comparable to the current program with no control events on consecutive days. The available control window remains 11:45 am to 10:15 pm, unless there are grid reliability emergencies that load control could help solve.

During the peak months of July and August, participants will be limited to one control event per week. Similar to our legacy program, during the shoulder months of May, June, and September, participants will not be controlled on consecutive days.

Q: Why is the program changing?

A: Highline believes the value in demand response should be driven by the grid operator. Reducing load when power supply conditions warrant, rather than Highline managing its individual system peaks, delivers greater system-wide value and reliability benefits. Another key benefit is the opportunity to upgrade our load control infrastructure. Our current hardware and communications system is nearing the end of its lifecycle. The new switches use cellular communications and integrate with a web-based application that provides irrigators with visibility into their pivots and allows them to manage event participation.

Q: What are the benefits of participating?

A: The new program allows irrigators more flexibility in their operations by providing the ability to opt-out of events. The incentive will be reduced based on how many events you opt out of. Also, the upgrades to switches and communication infrastructure integrate with a web based application allowing for better visibility and management of your irrigation operations. As you earn incentives, you are helping support grid reliability.

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FOR MORE DETAILS, VISIT WWW.HEA.COOP/LOAD-CONTROL.



Q: Do I have to stop my irrigation when an event is called?

A: No, irrigators retain the ability to opt out when necessary for operational or crop management reasons. To opt out, irrigators will have access to their pivot(s) through a web based application where they can manage their event participation and monitor each pivot.

Q: What's the biggest benefit for irrigators?

A: The Irrigation Load Control Program creates an opportunity for you to earn incentives while helping support electric grid reliability

Q: What equipment will be used?

A: New switches will be installed on your system. We will be replacing existing switches with new switches this fall.

Q: Will I still be able to opt out of an event?

A: Yes. You will be given notice 4 hours prior to the event and may opt out of it if it disrupts irrigation operations. You must opt-out of a control event at least 1 hour before it is planned to start. The monthly incentive you receive will be reduced every time you opt out of an event.

Q: What is the timing of the events?

A: The program runs May 1 through September 30, 11:45 am to 10:15 pm (unless there is a grid reliability emergency) with no control events on consecutive days. During peak irrigation months of July and August, participants are limited to one control event per week.

Q: Will my enrollment carryover into next year?

A: Yes, however we need landowners to execute new agreements by Feb 15th. We will replace existing control devices on wells that were enrolled last year, unless we are notified.

Q: Can I receive recommendations for improving irrigation efficiency?

A: Yes. Contact us about scheduling an irrigation assessment to help improve energy and water efficiency. Producers who completed an irrigation assessment can continue to use the recommendations and data they received to improve system performance and lower operating costs.

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